# \lambda TRIANGLE

## **60-Day Satisfaction Promise**

Thank you for choosing Triangle tires! We're so confident you will enjoy your new Triangle replacement tires that we back all Triangle Passenger & Light Truck tires with a 60-day no hassle satisfaction promise. If you're not 100% satisfied, just bring the tires and original sales receipt back to the place of purchase within 60 days of your purchase, we will gladly exchange your tires in the form of store credit.

- 1. Satisfaction promise only applies to Triangle Passenger & Light Truck tires purchased from authorized Triangle Tire dealers
- 2. Satisfaction promise does not apply to exchanged tires that were provided under this program.
- 3. The costs associated with mounting, balancing and any other applicable fees and taxes will be borne by the owner.
- 4. Tires damaged due to misuse or misapplication, road hazards, mechanical problems related to the vehicle. use in any racing-related activities or competitive events, are excluded from this satisfaction promise

## Passenger Tire Warranty

## LIMITED WARRANTY

This Limited Warranty applies to the original purchaser of new passenger and light truck replacement tires sold by Triangle Tire USA (Triangle). An eligible tire that becomes unusable for any reason within the manufacturer's control will be replaced with an equivalent new tire on the basis set forth in this Limited Warrantu

## WHO IS ELIGIBLE FOR WARRANTY COVERAGE

- You are eligible for the benefits of this warranty if you meet all the following criteria:
- You are the original owner of new Triangle Radial Passenger or Light Truck tires.
- Your tires bear Department of Transportation (DOT) prescribed tire identification numbers.
- Tires have been used on the same vehicle in which they were initially installed.
- Tires have been operated within the USA and Canada.
- Your Triangle Passenger or Light Truck tires have been used in accordance to the vehicle manufacturer's specifications or Triangle's recommendations.

## WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

### 1. Workmanship and Materials

- A. If any Triangle Passenger or Light Truck tire becomes unserviceable due to a condition within Triangle's control (see exclusions in the section entitled "WHAT THIS LIMITED WARRANTY DOES NOT COVER") during its initial warranty period, which is one year from the date of original retail purchase (purchase receipt required) or within the first 2/32" of the original usable tread, whichever occurs first, the tire will be replaced with the same or comparable Triangle tire at no charge to the customer
- B. After the initial warranty period and up to five (5) years from date of purchase (purchase receipt required) or date of manufacture (DOT) will be used, if a Triangle tire becomes unserviceable due to a condition within Triangle's control (see exclusions in the section entitled "WHAT THIS LIMITED WARRANTY DOES NOT COVER") the owner must pay the cost for a comparable Triangle replacement tire on a pro-rated basis. The replacement cost will be calculated by multiplying the current Triangle dealer selling price at the adjustment location by the percentage of usable original remaining tread at the time of adjustment.
- c. Ride-related warrantu claims must be submitted within the first 2/32" of wear to be considered (see exclusions in the section entitled "WHAT THIS LIMITED WARRANTY DOES NOT COVER"). If accepted, the tire will be replaced with the same or comparable Triangle tire at no charge to the customer.
- D. Under all circumstances above, the cost of mounting, balancing and any other service charges, including applicable taxes, are required to be paid by the customer.
- A tire has delivered its original usable tread life and is legally worn when the treadwear indicators (2/32" tread remaining) become visible, regardless of age or mileage.

## 2. Mileage Warranty for Select Replacement Tire Lines Only

This Limited Warranty warrants to the original purchaser that the tread life of select Triangle Ultra High-Performance Replacement Passenger Tires will have Mileage Warranty coverage for the described vehicle odometer miles from the point of original retail installation. Should the qualifying treadwear mileage conditions be met, the authorized Triangle Dealer will determine the replacement tire cost by multiplying the percentage of the mileage obtained bu the current Triangle dealer purchase price or current advertised selling price at the adjustment location (whichever is lower).

### Limited Mileage Warranty

TIRE LINE	MILEAGE WARRANTY
TH201	30,000 miles
TR967, TR968	40,000 miles

#### Treadwear Warrantu Conditions

- You are the original tire purchaser and have a copy of the original invoice showing the installation mileage.
- You are the owner of the vehicle on which the tires were originally installed. в.
- You have had the tires rotated every 5,000 to 6,000 miles (8,000 10,000km).
- Tires must be worn evenly across the tread, down to the treadwear indicators (2/32") of wear at which D. time they are 100% worn out. There cannot be more than a 2/32" tread depth difference across the tire.
- E. Your servicing Triangle Dealer has completed the Tire Rotation Record.
- F Passenger and P-Metric Light Truck tires are not covered for mileage when used on commercial vehicles or in commercial applications.
- For vehicles equipped with staggered size fitments (different tire sizes front and rear), the mileage warranty for the rear tires will be 50% of the stated mileage warranty for that line.
- н. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the customer.

#### HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Triangle Dealer selling price at the adjustment location by the percentage of usable original remaining tread at the time of adjustment. You pay for mounting, balancing and any other applicable taxes and fees for the comparable new Triangle replacement tire.

## **PRORATED REIMBURSEMENT EXAMPLE**

If your warranty tire had an original 10/32" of usable tread depth (meaning it started with 12/32" and is considered legally worn out at 2/32") and is worn to 5/32" of usable remaining tread you have used 50% and therefore must pay 50% of the current Triangle dealer selling price at the adjustment location for a comparable Triangle tire. So, if the price of the comparable Triangle tire is \$100.00, the cost to you would be \$50.00 plus mounting, balancing and any other applicable taxes and fees

## WHAT THIS WARRANTY DOES NOT COVER

- 1. Tires purchased and normally used outside the United States and Canada.
- Tires transferred from the vehicle on which they were originally installed. 2.
- 3. Tires purchased as used
- 4. Tires which are misapplied due to improper fitment, insufficient Speed Rating or Load Index, or undersized or oversized tires, use of an improper wheel, tire chain damage, misuse, tire spinning, negligence, tire alteration, or used for racing or competition purposes.
- 5. Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- 6. Ride complaints after the first 2/32" of tread wear or replacement
- of three (3) or more tires from the same vehicle.
- 7. Tire damage due to Road Hazards, including, without limitation: Puncture, cut, impact break, stone drilling, bruise, bulge, snag, etc.
- 8. Insufficient or improper maintenance, including, without limitation: failure to rotate tires as recommended, wheel misalignment, worn suspension components, improper tire mounting or demounting, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
- 9. Tire damage due to contamination or degradation by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation.
- 10. Accident, chemical corrosion, willful abuse, or vandalism
- 11. Rapid treadwear on tires not specifically covered under the Limited Mileage portion of the Warranty.
- 12. Weather/ozone cracking after 4 years from date of tire manufacture
- 13. Tires with sealant, balance, or other filler material that was not originally inserted by the tire manufacturer.
- 14. Tires that have been recapped, retreaded or regrooved. 15. Tires improperly repaired or with repairs not conforming to U.S. Tire Manufacturers Association standards,
- or with section repairs, or with a self-vulcanizing plug only or patch only. 16. Tires used in commercial service, or in commercial applications.
- 17. Tires inflated with anything other than air or nitrogen.
- 18. Tires affected by flat spotting caused by brake lockup, improper transport, or storage.
- 19. Premature or irregular wear (a measured tread difference of 2/32" (1.6mm) or more across the tread on the same tire) due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals.
- 20. Any tires worn beyond the wear indicators (less than 2/32" remaining tread depth).
- 21. The cost of applicable federal, state, and local taxes.
- 22. Failure to follow any of the safety and maintenance recommendations or warnings contained in this publication.

#### **Consumer Obligations**

To keep this Limited Warranty valid, you must have your tires regularly inspected and rotated. Tires must be operated at the proper tire inflation pressures as specified by the vehicle manufacturer and within tire/vehicle load capacity and speed limitations. It is also your obligation to maintain proper wheel alignment and tire/wheel assembly balance.

To request an adjustment, tires need to be presented to an authorized Triangle Dealer. (Complete and sign the customer section of the Triangle Tire Limited Warranty adjustment form), provide copy of original purchase receipt and pay the appropriate replacement price, taxes, disposal fee, and service charges, if any. Tire inflation pressures must be set to the specifications established by the vehicle manufacturer. Check tire pressure with a gauge every month and before long trips or when carrying extra load. Determine the cause and extent of an inflation pressure loss as soon as possible, especially after an alert from the tire pressure monitoring sustem (TPMS)