#### TO OBTAIN WARRANTY COVERAGE

- A You must present the tire to be adjusted to a current Triangle Commercial Tire Dealer. (Please consult your sales manager, or call our customer service at 615-610-5050 for help, or you can visit www.trangletireus.com and check our dealer locator to find the closest dealer). Tires replaced on a warranty basis become the property of Triangle Tire USA.
- Submitter must pay for taxes, fees or any additional services ordered at the time of warranty adjustment.
- Triangle Tire claims should be submitted on our claim form (supplied by the Triangle Commercial Tire Dealer or you can download the form from our website), filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent.

### FOR WARRANTY SERVICE ASSISTANCE OR INFORMATION

1. Please contact the nearest authorized Triangle Commercial Tire Dealer first.

2. If additional assistance is required:

- Visit our website at www.triangletireus.com
- E-mail Triangle Customer Service: customerservice@triangletireus.com
- Feel free to call us at 615.610.5050 or if you prefer:
- Write to: Customer Service, Triangle Tire USA, 117 Seaboard Lane, SUITE F100, Franklin, TN 37067

# END OF WARRANTY

A tire has delivered its full original tread life and the new tire coverage of this warranty ends when the tread wear indicators become visible, or five (5) years from the date of purchase (purchase receipt required) or date of manufacture (DOT) will be used. In the case of SmartWay® verified products the warranty is extended to seven (7) years from the date of purchase (purchase receipt required) or date of manufacture (DOT) will be used. Casings may continue to be warranted beyond the new tire coverage. Please refer to the Triangle Radial Casing Provision above for warranty details on casings.

## SAFETY WARNINGS

# Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION / OVERLOADING. Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE / RIM ASSEMBLY DUE TO IMPROPER MOUNTING.
- Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
  TIPE SPINNING. On slipport surfaces such as assure mudilizes at a do paters in the start in the surface such as a series mudilized at a series of the serie
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 kph), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

#### **YOUR LEGAL RIGHTS**

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY GIVEN BY TRIANGLE. TRIANGLE DOES NOT MAKE ANY OTHER EXPRESS WARRANTY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHICH ARE EXPRESSLY DISCLAIMED). TRIANGLE DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING AUTHORIZED TRIANGLE DEALERS OR VEHICLE DEALERS, TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH TRIANGLE TIRES. THE RIGHTS AND REMEDIES AVAILABLE ARE LIMITED TO THOSE RIGHTS AND REMEDIES STATED IN THIS LIMITED WARRANTY. ALL OTHER REMEDIES ARE EXCLUDED. IN NO EVENT SHALL TRIANGLE BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGE(S) IN CONNECTION WITH A TRIANGLE TIRE, WHETHER FOR BREACH OF THIS LIMITED WARRANTY, OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT, OR ANY STRICT LIABILITY THEOW.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

> For more information, contact your local Triangle dealer, or visit **TriangleTireUS.com**.



TRIANGLE TIRE USA 117 SEABOARD LANE, STE F100 FRANKLIN, TN 37067 CUSTOMERSERVICE@TRIANGLETIREUS.COM 1.888.847.3745 WWW.TRIANGLETIREUS.COM

# A TRIANGLE TIRE

<u>Make your Move</u>

CONFIDENCE-INSPIRING Commercial Truck Tire Warranty Packages

# 90-day Total Satisfaction Guarantee

If you're not 100% happy, bring them back!

# Workmanship Warranty

Any workmanship or material defects during first 50% of original tread life, you get a new tire! In addition, pro-rated replacement down to 2/32" of remaining usable tread.

# **Casing Warranty**

Covers 3 retreads over 7 years\* \*Selected products only



# 90-day Tire Satisfaction Promise

Thank you for choosing Triangle tires! We're so confident you will enjoy your new Triangle replacement tires that we back all Triangle brand truck & bus tires with a 90-day no hassle satisfaction promise. If you're not 100% satisfied, just bring the tires and original sales receipt back to the place of purchase within 90 days of your purchase, we will gladly exchange your tires for a full refund.

- 1. Satisfaction promise only applies to Triangle brand truck & bus tires purchased from authorized Triangle dealers.
- 2. Satisfaction promise applies for a maximum 48 tires per customer.
- 3. Satisfaction promise does not apply to exchanged tires that were provided under this program.
- 4. Tires damaged due to misuse or misapplication, road hazards, mechanical problems related to the vehicle, use in any racing-related activities, or competitive events, are excluded from satisfaction promise.

# **Truck & Bus Radial Tire**

# LIMITED MANUFACTURER'S WARRANTY

### LIMITED WARRANTY

This Limited warranty applies to the original purchaser of new Truck and Bus Radial (TBR) Tires sold by Triangle Tire USA (Triangle). An eligible tire that becomes unusable for any reason within the manufacturer's control will be replaced with an equivalent new tire on the basis set forth in this Limited Warranty.

## WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Triangle Radial medium TBR tires.
- Your tires bear Department of Transportation (DOT) prescribed tire identification numbers.
- Your Triangle TBR tires have been used in accordance to the vehicle manufacturer's specifications or Triangle's recommendations.

#### WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

### 1. 50% Free Replacement Warranty

If any Triangle TBR tire covered by this warranty becomes unserviceable for any reason (see exclusions in the section entitled ("WHAT THIS LIMITED WARRANTY DOES NOT COVER") during the first 50% of the original tread life (calculated by subtracting one-quarter (1/4) the difference between the original new tire tread depth and 2/32" remaining tread depth on said tire), then Triangle will replace your tire free of charge to you, plus the cost of mounting and balancing as follows:

- A. The subject Triangle tire must be replaced with a comparable new Triangle tire
- by an authorized Triangle TBR tire dealer.
- B. Applicable taxes and fees will be the responsibility of the owner of the vehicle.
- c. 50% free replacement applies to first quality tires only.
- D. Retreads and road hazard tires are specifically excluded.

#### 2. Prorated Tire Replacement

If any Triangle TBR tire covered by this warranty becomes unserviceable for any reason (see exclusions in the section entitled "WHAT THIS LIMITED WARRANTY DOES NOT COVER") during the life of the original usable tread life (down to 2/32" remaining usable tread), the owner will be reimbursed on a prorated basis. Owner must pay for the mounting, balancing, taxes and fees.

# HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Triangle dealer selling price by the percentage of usable original remaining tread at the time of adjustment. You pay for mounting, balancing, Federal Excise Tax and any other applicable taxes and fees for the comparable new Triangle replacement tire.

#### **PRORATED REIMBURSEMENT EXAMPLE**

If your warranty tire had an original 16/32" of usable tread depth (meaning it started with 18/32" and is considered legally worn out at 2/32") and is worn to 8/32" of usable remaining tread, you have used 50% and therefore must pay 50% of the current Triangle dealer selling price at the adjustment location (whichever is lower) for a comparable Triangle tire, plus current Federal Excise Tax applicable to the comparable new Triangle replacement tire at the time of adjustment. So, if the price of the comparable tire is \$400.00, the cost to you would be \$200.00 plus Federal Excise Tax, mounting, balancing and any other applicable taxes.

#### **DEFINITION OF A COMPARABLE TIRE**

A "comparable" new Triangle tire may either be the same line of tire or, in the event the same tire is not available, a tire of the same basic construction and with a different sidewall or tread configuration.

If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the Triangle warranty in effect at the time of replacement.

#### WHAT THIS WARRANTY DOES NOT COVER

- 1. Tires purchased and normally used outside the United States and Canada.
- 2. Tires purchased as used.
- Tires which are misapplied due to improper fitment, insufficient speed rating, or load index, or undersized or oversized tires, use of an improper wheel, tire chain damage, misuse, tire spinning, negligence, tire alteration, or for racing or competition purposes.
- 4. Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- 5. Ride complaints after the first 2/32" of tread wear.
- 6. Tire damage due to Road Hazards, including, without limitation: puncture, cut, impact break, stone drilling, bruise, bulge, snag, etc.
- Insufficient or improper maintenance, including, without limitation: failure to rotate tires as recommended, wheel misalignment, worn suspension components, improper tire mounting or demounting, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
- Tire damage due to contamination or degradation by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation.
- 9. Accident, chemical corrosion, tire alteration, willful abuse, or vandalism.
- 10. Rapid treadwear or wear-out.
- II. Tires with weather cracking, which were manufactured five (5) or more years prior to presentation (7 years on SmartWay® Verified products), are not covered.
- Tires with unapproved sealant, balance, or other filler material that was not originally applied or inserted by the tire manufacturer.
- 13. Use of improper inner tube.
- 14. Tires improperly repaired or with repairs not conforming to U.S. Tire Manufacturers Association standards, or with section repairs, or with a self-vulcanizing plug only or patch only.
- 15. Tire disabled due to faulty retreading or retreading materials.
- 16. Cost of mounting and balancing service except as noted above.
- 17. Tires inflated with anything other than air or nitrogen.
- 18. Tires affected by flat spotting caused by brake lockup, improper transport, or storage.
- 19. Premature or irregular wear (a measured tread difference of 2/32" (1.6mm) or more across the tread on the same tire) due to vehicle mechanical deficiencies.
- 20.Any tires worn beyond the wear indicators (less than 2/32" remaining tread depth).
- 21. The cost of applicable federal, state, and local taxes.
- 22.Failure to follow any of the safety and maintenance recommendations or warnings contained in this publication.
- 23. Tire branded or marked "Non-Adjustable" (N /A) or previously adjusted.
- 24. Loss of time or use, inconvenience, or any incidental or consequential damages.

### THE TRIANGLE RADIAL CASING PROVISION

TBR tire casings will be warranted for workmanship and materials through 100% of the first, second and third retread (see exclusions on chart below) for a period of no less than five (5) years from the date of the casings DOT serial number (7 years from DOT serial number on SmartWay<sup>®</sup> Verified products). If a Triangle TBR tire dealer examines a casing and finds it can't be retreaded, Triangle will reimburse the owner for the casing according to the following schedule:

TRIANGLE CASING VALUES						
TRIANGLE TBR	CASING VALUE ORIGINAL TREAD	CASING VALUE IST RETREAD	CASING VALUE 2ND RETREAD	CASING VALUE 3RD RETREAD	RETREADS	CASING LIFE
11R22.5, 24.5	\$70.00	\$50.00	\$40.00	\$20.00	3	7 years
12R22.5, 24.5	\$70.00	\$50.00	\$40.00	\$20.00	3	7 years
295/75R22.5	\$70.00	\$50.00	\$40.00	\$20.00	3	7 years
285/75R24.5	\$70.00	\$50.00	\$40.00	\$20.00	3	7 years
315/80R22.5	\$70.00	\$50.00	\$40.00	\$20.00	3	7 years
9,10R22.5	\$40.00	\$30.00	\$20.00		2	5 years
245, 265/75R22.5	\$40.00	\$30.00	\$20.00		2	5 years
255, 275/70R22.5	\$40.00	\$30.00	\$20.00		2	5 years
385, 425, 445/65R22.5	\$40.00	\$30.00	\$20.00		2	5 years
10.00R20	\$40.00	\$30.00	\$20.00		2	5 years
8, 8.5R17.5	\$20.00	\$10.00			1	5 years
8R19.5	\$20.00	\$10.00			1	5 years
9, 10, 11R17.5	\$20.00	\$10.00			1	5 years
215, 235/75R17.5	\$20.00	\$10.00			1	5 years