



OTR Tire 30-Day Satisfaction Promise

Thank you for choosing Triangle Tire! We're so confident you will enjoy your new Triangle replacement tires that we back all Triangle OTR tires with a 30-day no hassle satisfaction promise. If you're not 100% satisfied, just bring the tires and original sales receipt back to the place of purchase within 30 days of your purchase, we will gladly exchange your tires for a full refund.

1. Satisfaction promise only applies to Triangle OTR tires purchased from authorized Triangle Tire Dealers.
2. Satisfaction promise does not apply to exchanged tires that were provided under this program.
3. Tires damaged due to misuse or misapplication, road hazards or mechanical problems related to the equipment, are excluded from satisfaction promise.

Off-the-Road Tire

LIMITED MANUFACTURER'S WARRANTY

LIMITED WARRANTY

This Limited warranty applies to the original purchaser of new Triangle Off-The-Road (OTR) tires sold by Triangle Tire USA (Triangle). An eligible tire that becomes unusable for any reason within the manufacturer's control will be replaced with an equivalent new tire on the basis set forth in this Limited Warranty.

WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the original owner of a new Triangle OTR tire.
- Your Triangle OTR tires are not branded "NA" (Not Adjustable).
- Your Triangle OTR tire has been used in accordance to the vehicle manufacturer's specifications or Triangle's recommendations.

WHAT IS COVERED UNDER THIS WARRANTY

Triangle OTR tires covered by this warranty that become unserviceable due to conditions within the manufacturer's control during the life of the original usable non-skid tread will be reimbursed to the owner on a prorated basis. The tire will be considered fully worn out and no longer eligible for warranty consideration when the remaining non-skid is at 10% remaining of the original usable non-skid or five (5) years from the date of purchase (purchase receipt required) or serial number date code will be used.

- A. The Triangle tire in question must be replaced with a comparable new Triangle tire by an authorized Triangle OTR tire dealer.
- B. Non-Adjustable (stamped on tire), retreads or field / road hazard tires are specifically excluded.

HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Triangle dealer selling price by the percentage of usable original remaining non-skid tread at the time of adjustment. You pay for mounting, balancing and any other applicable taxes and fees for the comparable new Triangle replacement tire.

WHAT THIS WARRANTY DOES NOT COVER

1. Tires purchased and normally used outside the United States and Canada.
2. Tires purchased as used.
3. Tires which are misapplied due to improper fitment, insufficient speed rating, or load index, or undersized or oversized tires, use of an improper wheel, tire chain damage, misuse, tire spinning, negligence, tire alteration, or for racing or competition purposes.
4. Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
5. Tire damage due to field/road hazards, including, without limitation, puncture, cut, impact break, stone drilling, bruise, bulge, snag, etc.
6. Insufficient or improper maintenance, including, without limitation: wheel misalignment, worn suspension components, tire/wheel assembly imbalance, or other vehicle conditions, defects, or characteristics.
7. Tire damage due to contamination or degradation by petroleum products or other chemicals, fire or other externally generated heat, or water or other material trapped inside the tire during mounting or inflation.
8. Accident, chemical corrosion, tire alteration, willful abuse, or vandalism.
9. Rapid treadwear or wear-out.

10. Tires with weather cracking.
11. Tires with unapproved sealant, balance, or other filler material that was not originally applied or inserted by the tire manufacturer.
12. Tires improperly repaired or with repairs not conforming to U.S. Tire Manufacturers Association standards, or with section repairs.
13. Cost of mounting and balancing service.
14. Tires affected by flat spotting caused by brake lockup, improper transport, or storage.
15. Premature or irregular wear due to vehicle mechanical deficiencies.
16. Any tires worn beyond 10% remaining non-skid tread.
17. The cost of applicable federal, state, and local taxes.
18. Failure to follow any of the safety and maintenance recommendations or warnings contained in this publication.
19. Tire branded or marked "Non-Adjustable" (N/A) or previously adjusted.
20. Loss of time or use, inconvenience, or any incidental or consequential damages.
21. Tires older than five (5) years from date of purchase (purchase receipt required) or serial number date code will be used.

TO OBTAIN WARRANTY COVERAGE

- A. You must present the tire to be adjusted to a current Triangle OTR Tire Dealer. You may find an authorized Triangle OTR tire dealer by calling our customer service department at 615-610-5050 for help, or you can visit www.triangletireus.com and check our dealer locator to find the closest dealer. Tires replaced on a warranty basis become the property of Triangle Tire USA.
- B. Submitter must pay for taxes, fees or any additional services ordered at the time of warranty adjustment.
- C. Triangle Tire claims should be submitted on our claim form (supplied by the Triangle OTR Tire Dealer) filled out and signed by you, the owner of the tire presented for adjustment.

FOR SERVICE ASSISTANCE OR INFORMATION

1. Please contact the nearest authorized Triangle OTR Tire Dealer first.
2. If additional assistance is required:
 - Visit our website at www.triangletireus.com.
 - E-mail Triangle Customer Service: customerservice@triangletireus.com
 - Feel free to call us at **615.610.5050** or if you prefer:
 - Write to: **Customer Service**
Triangle Tire USA
117 Seaboard Lane, SUITE F100
Franklin, TN 37067

SAFETY WARNINGS

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION / OVERLOADING.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED.
- EXPLOSION OF TIRE/ RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially- trained persons should mount tires.
- FAILURE TO MOUNT TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- WELDING, BRAZING OR USING ANY TYPE OF HEAT SOURCE ON A MOUNTED TIRE / WHEEL ASSEMBLY.
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

YOUR LEGAL RIGHTS

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