

Truck & Bus Radial Tire

LIMITED MANUFACTURER'S WARRANTY

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LIMITED WARRANTY

Triangle radial TBR (truck and bus radial) tire limited manufacturer's warranty, effective February 1st 2016.

TO OBTAIN AN ADJUSTMENT

- a. You must present the tire to be adjusted to a current Triangle Commercial TBR Tire Dealer. (Please consult your sales manager, or call our customer service at 615-610-5050 for help). Tires replaced on an adjustment basis become the property of Triangle Tire USA.
- b. You must pay for taxes, fees or any additional services you order at the time of adjustment.
- c. No claim will be recognized unless submitted on a Triangle claim form (supplied by the Triangle Commercial TBR Tire Dealer or you can download the form from our website), completely filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent.

FOR SERVICE ASSISTANCE OR INFORMATION

1. Please contact the nearest authorized Triangle TBR Tire Dealer first.
2. If additional assistance is required:
 - Visit our website at www.triangletireus.com.
 - E-mail Triangle Customer Service: customerservice@triangletireus.com or
 - Write to: **Customer Service**
Triangle Tire USA
117 Seaboard Lane, SUITE F100
Franklin, TN 37067

WHO IS ELIGIBLE FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria:

- You are the owner or authorized agent of the owner of new Triangle Light Truck Radial or Radial Medium TBR tires.
- Your tires bear Department of Transportation (DOT) prescribed tire identification numbers and are not branded "NA" (Not Adjustable).
- Your Triangle TBR tires have been used only on the vehicle on which they were originally installed and were installed according to the vehicle manufacturer's or Triangle's recommendations.
- Your tires were purchased on or after February 1, 2016.

WHAT IS COVERED UNDER THIS WARRANTY AND FOR HOW LONG

1. 50% FREE REPLACEMENT WARRANTY

If any Triangle TBR tire covered by this warranty becomes unserviceable due to a defect in workmanship or material during the first 50% of the original tread life (calculated by subtracting one-half (½) the difference between the original new tire tread depth and 2/32" from the original new tire tread depth), then Triangle will reimburse the cost of a replacement Triangle TBR tire to you, plus the cost of mounting and balancing as follows:

- a. The defective Triangle tire must be replaced with a comparable new Triangle tire by an authorized Triangle TBR tire dealer.
- b. Costs of mounting and balancing will be refunded up to a maximum of \$16.00 per tire.
- c. Applicable taxes and fees will be the responsibility of the owner of the vehicle.
- d. 50% free replacement applies to first quality tires only. Blemished, Non-Adjustable (stamped on tire), retreads or road hazard tires are specifically excluded.

2. PRORATED TIRE REPLACEMENT

Triangle TBR tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the life of the original usable tread (down to 2/32" remaining usable tread), will be reimbursed to the owner on a prorated basis. You pay only for the mounting, balancing, taxes and fees.

HOW TO CALCULATE THE PRORATED AMOUNT

The replacement price will be calculated by multiplying the current Triangle "predetermined price for adjustment" or current advertised selling price at the adjustment location (whichever is lower) by the percentage of usable original tread that has been worn off at the time of adjustment. You pay for mounting, balancing, and amount equal to the full current Federal Excise Tax and any other applicable taxes and fees for the comparable new Triangle replacement tire.

PRORATED REIMBURSEMENT EXAMPLE

If your disabled tire had an original 16/32" of usable tread depth, and is worn to 8/32" of usable tread remaining you have used 50% and therefore must pay 50% of the predetermined price for adjustment or advertised selling price of a comparable tire, plus an amount equal to the full current Federal Excise Tax applicable to the comparable new replacement tire at the time of adjustment. If the price of the comparable tire is \$400.00, the cost to you would be \$200.00 plus Federal Excise Tax, mounting, balancing and any other applicable taxes.

DEFINITION OF A COMPARABLE TIRE

A "comparable" new Triangle tire may either be the same line of tire or, in the event that the same tire is not available, a tire of the same basic construction and quality with a different sidewall or tread configuration.

If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the Triangle warranty in effect at the time of replacement.

WHAT THIS WARRANTY DOES NOT COVER

Irregular wear or tire damage due to:

- Road hazards (including punctures, cuts, snags, impact breaks, etc.).
- Wreck, collision, or fire.
- Improper inflation, overloading, high-speed spin up, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting.
- Mechanical condition of the vehicle.
- Ride disturbance after the first 2/32" tread wear or due to damaged wheels or any vehicle condition.
- Any tire intentionally altered after leaving a factory producing Triangle tires to change its appearance (example: white inlay on a black tire).
- Tires with weather cracking, which were manufactured five (5) or more years prior to presentation (7 years on SmartWay® Verified products), are not covered.
- This limited warranty is applicable only in the United States and any tire used or equipped on a vehicle registered or operated outside the U.S., are not covered by this warranty.
- Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted.

Failure, damage, or irregular wear due to:

- Accident or vandalism, improper misalignment, wheel imbalance, faulty shocks or brakes;
- Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes;
- Misapplication of tire, use of improper inner tube;
- Alteration of the tire or addition of alien material or transfer from one vehicle to another;
- TBR tire failed due to faulty retreading or material.
- Cost of mounting and balancing service except as noted above.
- Loss of time or use, inconvenience, or any incidental or consequential damages.
- Material added to a tire after leaving a factory producing Triangle tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.
- Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage.

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THE TRIANGLE RADIAL CASING PROVISION

TBR Tire Casings will be warranted against defects in workmanship or material through 100% of the first and second retread for a period of five (5) years from the date of the casings DOT serial number (7 years from DOT serial number on SmartWay® Verified products). If a Triangle TBR tire dealer examines a casing and finds such a defect, Triangle will reimburse the owner for the casing according to the following schedule:

TRIANGLE CASING VALUES	
TRIANGLE LIGHT TBR	CASING VALUES (TRIANGLE)
8, 8.5R17.5	\$15.00
8R19.5	\$15.00
TUBELESS	
9, 10, 11R17.5	\$20.00
9, 10R22.5	\$40.00
11R22.5, 24.5	\$65.00, \$70.00
12R22.5, 24.5	\$70.00
TUBELESS LOW PROFILE	
215, 235/75R17.5	\$15.00
225, 245, 265	\$ 30.00
245, 265/75R22.5	\$15.00
255, 275/70R22.5	\$ 65.00
295/75R22.5	\$ 65.00
295/80R22.5	\$ 65.00
285/75R24.5	\$75.00
315/80R22.5	\$ 65.00
385, 425, 445/65R22.5	\$ 65.00
TUBE-TYPE	
10.00R20	\$50.00

YOUR LEGAL RIGHTS

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of Triangle, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. This limited warranty is applicable only in the United States.

END OF WARRANTY

A tire has delivered its full original tread life and the new tire coverage of this warranty ends when the tread wear indicators become visible, or five (5) years from the date of original tire manufacture (7 years from the date of original tire manufacture on SmartWay® Verified products). Without proof of purchase, date of manufacture will be used to determine age. Casings may continue to be warranted beyond the new tire coverage. Please refer to the Radial Casing Provision for warranty details on casings.

SAFETY WARNINGS

Serious injury or property damage may result from:

- TIRE FAILURE DUE TO UNDERINFLATION / OVERLOADING.
Follow the owner's manual or tire placard in vehicle.
- TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED.
Follow the owner's manual or tire placard in vehicle.
- EXPLOSION OF TIRE / RIM ASSEMBLY DUE TO IMPROPER MOUNTING.
Only specially trained persons should mount tires.
- FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.
- FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING.
- TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 kpm), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.