



## OTR Product Liability Claims Procedures

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To file a product liability claim, please follow the steps below and submit information to Triangle Tire USA. We are not able to process a claim without this information.

- Fill out an original Triangle Tire USA Adjustment Form.
- Cut out Factory serial number.
- Photograph defective tire.
- Two estimates of repair are required.
- Include photographs of the damage.
- Date of tire purchase, (copy of invoice is acceptable).
- Where tire was purchased (copy of invoice is acceptable).
- Mileage on tire since date of purchase.
- Brief statement explaining what has happened.

Please send the complete information via:

1. Mail or courier to: **Triangle Tire USA**  
Customer Service – Liability Claim  
117 Seaboard Lane, Suite F100  
Franklin, TN 37067
2. Fax: **610.615.5051**
3. Email: **customerservice@triangletireus.com**

You will receive a confirmation from our claim department about receiving your claim(s). And we will also provide you an estimated processing time for your claim.

Thank you,

**Triangle Tire USA**

117 Seaboard Lane, SUITE F100  
Franklin TN 37067  
615.610.5050  
615.610.5051 FAX  
customerservice@triangletireus.com  
www.triangletireus.com